



POSITION PROFILE

Senior Director of Technology Platforms

Mozilla Foundation

Location Flexible



ABOUT THE MOZILLA FOUNDATION

Established in 2003, and guided by the Mozilla Manifesto, the Mozilla Foundation believes the Internet is a global public resource that must remain open and accessible to all. Mozilla's mission is ambitious: making the health of the internet a mainstream issue. It is also vital: as centralization, surveillance, exclusion, and other online threats proliferate, we need a movement to keep the web a global public resource. Mozilla's programs operate at different scales and locations around the world, fueling the movement for a healthy Internet.

In 2020, the Mozilla Foundation launched a multi-year investment strategy focused on creating a 'movement building arm' for Mozilla that would work with people around the world to build and protect a healthy internet. As a part of the overall Mozilla Project, these movement-building efforts are made real by a set of philanthropic and advocacy programs housed within the Mozilla Foundation.

The foundation is also the sole shareholder in the Mozilla Corporation, the maker of Firefox and other open-source tools. Mozilla Corporation functions as a self-sustaining social enterprise – money earned through its products is reinvested into the organization.

LEARN MORE:

foundation.mozilla.org/en

THE OPPORTUNITY

The Internet you know and love is at risk. A range of political and commercial forces threaten our chances to keep the internet a global public resource, open and accessible to all.

At the nonprofit Mozilla Foundation, we're passionate about fueling a movement for a healthy internet. We do this by engaging movement leaders and inspiring thousands around the world to take action alongside us.

Doing that requires great technology platforms that support our work, and great technology platforms require great people stewarding them. We are looking for the right person to provide leadership, direction, management, and inspiration to a newly formed Technology Platforms Team whose remit includes Salesforce and related CRM properties, web platform management, data engineering, and potentially other platforms such as knowledge management, engagement platforms, and custom products. Reporting to the Executive VP, Strategy, Finance & Operations, this role will establish and oversee this team's mandate to build and maintain ever-improving systems to support and superpower staff and constituents and to extend the organization's impact.

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-The Mozilla Manifesto

The core responsibilities of the Senior Director, Technology Platform's include, but are not limited to, the following:

ALLYSHIP: Foster a team culture of technology 'allies' who communicate proactively with their colleagues around the organization, seek out needs and opportunities and are constantly seeking the highest leverage opportunities for removing frustrations, adding efficiencies, and extending impact.

SYNTHESIS: Oversee the ever-evolving synthesis of identified priorities into platform roadmaps and work plans that ensure high-value efforts are effectively invested in both short-term needs and long-term priorities.

QUALITY: Bottom-lining of quality and strategic effectiveness of platform roadmaps and implementation work and ensuring that investments maintain a high level of quality over time.

STEWARDSHIP: Understand – and immerse when appropriate – in the ongoing, upcoming, and potential work of each of your teams to help steer that agenda and make sure those efforts are continually addressing the evolving needs of the organization.

REPRESENTATION: At the executive level, represent the organization's technology platform capabilities, needs, and opportunities, so strategic leadership decisions can take these factors into account. Advocate for and represent projects internally to stakeholders large and small, including making the case for budgetary investments when appropriate.

LEADERSHIP: Nurture a healthy working culture for your team based on informed, consistent prioritization, guided by a detailed understanding of the organization's larger priorities and other relevant considerations.

COORDINATION: Ensure tightly coordinated work between platform divisions while actively seeking and leveraging opportunities arising from the inter-division collaboration.

DIPLOMACY: Communicate consistently and authentically with stakeholders throughout the organization, in order to better understand platform needs and uses, to keep colleagues informed and involved, and to avert unnecessary misunderstandings and frustrations.

PARTNERSHIP: Oversee the establishment of long-term trusted, healthy partnerships with external expert firms and consultants who bring essential skills to the mix in both strategy and implementation.

*Read more
about the
nature of the
role [HERE](#).*

CANDIDATE PROFILE

The ideal candidate will have the following professional and personal qualities, skills, and experience:

- 7+ years of experience on various sides of technology platform management, such as internal product management or external consulting.
- Experience managing a specific technology platform (e.g. CRM, web CMS) internally at an organization, consultancy, or similar environment.
- Extremely strong communication and relationship-building skills.
- Experience supporting nonprofit programs such as fundraising and communications is a plus.
- Talented manager of people and projects in a high-intensity environment.
- Literacy in the capabilities and opportunities of technology platforms, especially CRM and CMS platforms.
- Exposure to agile approaches to working with technology platforms.
- Experience establishing and using systems and processes to ensure follow through on needs and commitments.



Do you trust the decisions
made by AI?

Yes

In some
areas

No

Not sure

COMPENSATION & BENEFITS

The Mozilla Foundation is dedicated to fair and equitable compensation for our staff. We aim to pay a competitive and market-based salary that takes into consideration the responsibilities and requirements of the role. We do not ask for or take into account, salary histories in our offer process.

The compensation range for this role begins at \$200,000 USD.

Mozilla Foundation offers the following benefits:

- Health, Dental, and Vision Insurance
- Life Insurance + Accidental Death & Dismemberment
- Short-Term Disability and Long-Term Disability
- Employee Assistance Program (EAP)
- Retirement Plan contributions
- 20 Paid Time Off days per year (prorated) + your birthday
- Company Holidays + Shutdown
- Wellness budget
- Professional Development budget
- Top up program for Maternity and Parental leaves

Benefits are subject to change at any time at the discretion of Mozilla Foundation.

CONTACT

Koya Partners, the executive search firm that specializes in mission-driven search, has been exclusively retained for this engagement. Turner Delano and Christian Mora of Koya Partners have been exclusively retained for this search. To express interest in this role please submit your materials [here](#), or email Turner and Christian directly at TDelano@koyapartners.com | CMora@koyapartners.com. All inquiries and discussions will be considered strictly confidential.

Koya Partners is committed to providing reasonable accommodation to individuals living with disabilities. If you are a qualified individual living with a disability and need assistance expressing interest online, please email NonprofitSearchOps@divsearch.com. If you are selected for an interview, you will receive additional information regarding how to request an accommodation for the interview process.

The Mozilla Foundation is an equal opportunity employer and strongly encourages applications from people of color, persons with disabilities, women, and LGBTQ+ applicants.

About Koya Partners

Koya Partners, a part of Diversified Search Group, is a leading executive search and strategic advising firm dedicated to connecting exceptionally talented people with mission-driven clients. Our founding philosophy—The Right Person in the Right Place Can Change the World—guides our work as we partner with nonprofits & NGOs, institutions of higher education, responsible businesses, and social enterprises in local communities and around the world.

For more information about Koya Partners, visit www.koyapartners.com.